

Impact Report

2018

**JEWISH
FAMILY
&CHILD**

**Holocaust Survivor
Emergency Assistance Program**

Your donation made a difference

From a Jewish Family & Child staff member

"I have worked with Holocaust survivors for over 20 years. I absolutely love working with these clients because each one reminds me of my mother, and I invest in each person as if they were my own family. These people come from a very difficult past and I do everything I can to have them leave my office with at least a smile on their face.

In my 20+ years working with Holocaust survivors, I have never experienced the shortfall that we encountered with JF&CS' Holocaust Survivor's Emergency Assistance Program last year. While we have started waiting lists in the past, it was never to this extent. For 4 months, we couldn't see new clients and the wait list continued to grow. As soon as we received this money we were relieved and overjoyed. Without your efforts, I don't know if we would have been able to offer services to these clients. It was amazing; in a short time people started to feel that someone was thinking about them and that they weren't neglected anymore.

We are talking about such a vulnerable population who is also dealing with old age, isolation and unmanaged trauma. The majority of these clients rely on their old age security and supplements to cover their expenses and consider themselves lucky if they are able to secure subsidized housing. They survive every day on very little money and cannot afford to cover significant emergency expenses such as dental care, hearing aids, safety devices, walkers and more. They are forced to make the impossible choice between hearing, walking or eating without pain – choices that nobody should have to make. I would love to see a day where they no longer have to make these impossible decisions.

It is a critical time in the lives of these individuals and they need to receive support before it is too late."

**In 2018,
JF&CS
helped **645**
Survivors with their
emergency medical
and dental needs.**



"As a Holocaust survivor with very limited income and numerous health problems, I feel fortunate to receive help with my medical needs that I would not have been able to afford. I would like to thank and express my appreciation to JF&CS for providing very valuable monetary help in a very timely and responsive manner. It is great to know that an organization exists that truly helps those in need."

- JF&CS client

In 2017-2018, there was a 32% increase in requests for emergency assistance.

through direct donations in 2018, we received \$258,461 from 29 donors



“Nearly a year has passed since I was told that I needed new dentures.

The dentist told me that the cost would be very expensive. With the limited funds I receive from the government I knew that I would not be able to afford them. The situation was hopeless for months until JF&CS entered my life. Listening to and hearing my troubles, my social worker assured me that the Holocaust Survivor Emergency Assistance Program would be able to help. Shortly after, my dentures were paid for.

I cannot help but think that no matter what one faces in one's life, one is never expected to face things alone. G-d always sends individuals and organizations into our lives to help us in our hour of need. That being said, I am certain that it was G-d's will that JF&CS was sent into my life. Thank you for all of your help. May JF&CS continue to be blessed in the efforts to assist those in need within Toronto's Jewish community.”

- JF&CS client

“I am greatly appreciative that JF&CS helped me purchase a hearing aid. Not only has it helped me enjoy everyday life with my family, but I am now able to hear every question my grandson asks me and that means a lot. Thank you from the bottom of my heart.”

- JF&CS client

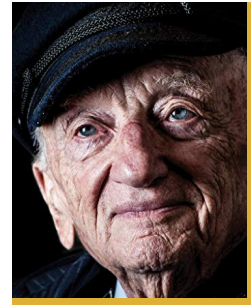
By eliminating the wait list,

181

additional Holocaust Survivors received help through our Holocaust Survivor Emergency Assistance Program.

600+

guests attended *Prosecuting Evil: The Extraordinary World of Ben Ferencz.*



With your generosity and help,

\$341,780

was raised to help Survivors live their lives in dignity.

Thank you to our funders

